

Melbourne City FC

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Promotion Terms and Conditions

Member Referral Program Promotion – Season 2022/23

Promotion Details:

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1.	Promotion	Member Referral Program Promotion – Season 2022/23				
2.	Promotional Period	Entries Open:	12.00am AEST, Friday, 2 September 2022			
		Entries Close:	11.59pm AEDT, Sunday, 2 January 2023			
3.	Eligible Entrants	 Victorian residents aged 18 years and over during the Promotional Period who: are not an employee of the Promoter; are recorded by Melbourne City FC (Club) as being a member of the Club that has no outstanding amounts due and payable under that membership at the time; and the Referred Party (as described below) purchases a Club 2022/23 A-League Season 2022/23 membership (Season 2022/23 Membership). 				
4.	How to Enter	During the Promotional Period, an Eligible Entrant must refer a third party that was not a member of the Club during the 2021/22 A-League Men Season ("Referred Party") to purchase a Season 22/23 Membership. During the Promotion Period, the Referred Party must then: • purchase a Season 2022/23 Membership; and • at the time of purchase, identify the referring Member (either in the online field provided or to the membership team member over the phone).				
		An Eligible Entrant will receive one entry (Entry) for each Season 2022/23 Membership the Referred Party purchases (provided the Refereed Party identifies the Eligible Entrant at the time of purchase). As such, an Eligible Entrant may have more that than one Entry in the draw. However, participants should note that a family membership purchased by a Referred Party only equates to one Entry.				
5.	Prize(s)	Prize:	Major Prize The Major Prize is an away trip package for two adults to watch the Melbourne City FC A-League men team play in either New South Wales or South Australia during the A-League Men Season 2022/23, such match to be determined at the discretion of the Promoter (Away Match). The Prize consists of:			



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			2 adult economy return flights from Melbourne (Flights);
			1 night accommodation (Accommodation); and
			 2 corporate hospitality tickets to the Away Match (Match Tickets).
			The Major Prize excludes meals and transfer to and from the airports.
			Minor Prize
			For each Entry, an Eligible Entrant will receive a \$10 voucher to redeem at the Club's online merchandise store (https://shop.melbournecityfc.com.au/products/merchandise) (Voucher).
		Prize Value:	Major Prize
			The Flights have an approximate value of \$600.
			The Accommodation has an approximate value of \$600.
			The Match Tickets have an approximate value of \$300.
			Minor Prize
			Each Voucher has a value of \$10.
		Total Prize Pool:	The Total Prize Pool will be dependent on the number of Entries at the end of the Promotional Period.
			The Major Prize pool is \$1,500.
6.	Prize Selection	Method:	Major Prize
			The winning Entrant of the Major Prize will be determined by chance.
			Each Entry will be placed in the draw, from which the winner will be selected at random.
			Each Entry ticket in the draw will have a random and equal chance of being drawn as the Major Prize winner.
			Minor Prize
			An Eligible Entrant will receive a Voucher for each Entry the Eligible Entrant has in the draw.
		Date:	Major Prize
			Monday, 9 January 2023.
			Minor Prize
			Each Monday during the Promotional Period, the relevant amount of Minor Prizes will be distributed via email. If the Monday is not a business day in Melbourne, the Vouchers will be distributed the next business day. In the event the distribution is not able to occur on a particular Monday (or, where relevant, the next Business Day), the Promotor will conduct a 'catch-up' distribution during the following week.
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		Time:	Major Prize	
			12.00pm AEDT	
			Minor Prize	
			Approx. 12.00pm (Melbourne time).	
		Location:	Melbourne City FC training base at Casey Fields	
			369 Casey Fields Boulevard Cranbourne East VIC 3977.	
			The promoter reserves the right to amend the date and time of the draw, or the location of the draw, in the event that State Government regulations addressing permitted business operations during the COVID-19 pandemic necessitate such an alteration. If such an alteration is required, the Promoter will publish those amended details on the Promoter's website.	
		Notification:	Each winner will be notified by email within two (2) days of the prize selection date.	
			The winners will each be required to provide a reply email acknowledgement to be considered to have accepted their prize.	
			Reasonable efforts will be made to contact the winners. If a winner cannot be contacted or if a winner fails to communicate their acceptance of the prize to the Promoter within 7 days of being contacted by the Promoter, or fails to provide the requested information, or is unable to comply with the Promotion Details and Terms and Conditions, the Promoter reserves the right to offer the prize to the runner up, as provided in item 9 'Unclaimed Prizes'.	
7.	Publication of Major Prize winners	Website	https://www.melbournecityfc.com.au/ for a period of 28 days	
8.	Unclaimed Prizes	If a Prize is unclaimed, the Promoter determines that a winner is ineligible or a winner notifies the Promoter that they can no longer claim a Prize, then the Promoter may instead offer the prize to the relevant next runner up, then as required, a portion of the Promotion may be redrawn.		
		If the Major Prize is unclaimed within the timeframe stated in the 'Notification' section will be automatically forfeited.		
		If a Voucher is unclaimed or unused during the A-League Men Season 2022/23, it will not roll over to the following season, will not be refunded, and will be automatically forfeited. Vouchers may only be used to contribute to a transaction at the Promoter's online store, and may not be substituted for cash, or used at the Promoter's other merchandise outlets.		
9.	Other	Vaccination Requirements		
		Eligible Entrants should note that, without limiting general compliance obligations, it may be a condition of entry to the Away Match, the Flights or Accommodation that all patrons will be required to show acceptable evidence to a designated		



representative that they are 'fully vaccinated' (as defined in the relevant health authority direction), and that any patron who does not provide such acceptable evidence may not be permitted entry to the Away Match, the Flights or the Accommodation (**Health Entry Requirements**).

The Promoter will not be liable for any refund if a winner or any of their guests fail to comply with the Health Entry Requirements.

Cancellation of Postponement of Away Match

If the Away Match is cancelled or postponed for any reason, the Promoter, in its discretion, reserves the right to substitute the Major Prize (or that part of the Major Prize) with a Prize to the equal value and/or specification, subject to any written directions from a regulatory authority.

Membership terms and conditions

Eligible Entrants agree to be bound by the Club Membership Terms and Conditions. In the event of an inconsistency with these Promotion Terms and Conditions, the Club Membership Terms and Conditions will prevail.



Promotion Terms and Conditions

Promotion Terms:

- The Promotion Details and the Promotion Terms together form the terms and conditions of entry for the Promotion (Terms and Conditions). By participating in this Promotion each entrant accepts and agrees to be bound by these Terms and Conditions.
- 2. To the extent of any inconsistency between the Promotion Details and the Promotion Terms, the terms of the Promotion Details will prevail. Capitalised terms not otherwise defined in these Promotion Terms have the same meaning as in the Promotion Details. A reference to an Item in these Promotion Terms means the corresponding item in the Promotion Details.
- 3. The promoter is Melbourne City FC Pty Ltd (ABN 39 128 569 264) of 369 Casey Fields Boulevard Cranbourne East VIC 3977 (**Promoter**).
- 4. Information on how to enter and the prizes form part of these Terms and Conditions.
- 5. Entry is open to Eligible Entrants set out at Item 3. Directors, officers, management and employees (and the immediate family members of directors, officers, management and employees) of the Promoter or any suppliers, providers, companies and agencies associated with the Promotion are not eligible to enter. "Immediate family member" means a spouse, ex-spouse, de-facto spouse, parent, child, sibling or step-child, whether or not they live in the same household.
- 6. Entrants must be at least the age specified in Item 3. If permitted under Item 3, entrants under 18 years of age must have parental/guardian approval to enter and parental/guardian consent to these Terms and Conditions. If the winner, or a nominated or delegated participant in a winner's prize, is under the age of 18 years, his/her parent or guardian will be required to consent in writing to these Terms and Conditions. The Promoter reserves the right to request that an Entrant provide contact details of a parent / legal guardian as part of the submission or winner verification process and may contact an Entrant's parent or legal guardian to verify such prior permission. If the winner is under the age of 18, the Promoter may require these Terms and Conditions be signed by the winner's parent or legal guardian before the prize is awarded.
- 7. To enter the Promotion, Eligible Entrants must complete the steps set out in Item 4.
- 8. The Promoter reserves the right, at any time, in its sole discretion, to:
 - (a) verify the validity of entries and entrants (including but not limited to an entrant's identity, age and place of residence); and/or
 - (b) disqualify any entrant who submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process; and/or
 - (c) disqualify at any time any entry that, in the opinion of the Promoter, includes objectionable content, profanity or is potentially insulting, inflammatory or defamatory.
- 9. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
- Entries will be deemed to be accepted once Eligible Entrants have completed the steps set out in Item 4.
 Incomplete, indecipherable or illegible entries will be deemed invalid. No responsibility will be taken for lost or misdirected entries.
- 11. If there is a dispute as to the identity of an entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant.
- 12. The Promoter prohibits entries that violate the rights of others, include objectionable content or are unlawful or potentially insulting, inflammatory, defamatory or obscene.
- 13. Entry to the Promotion will be free of charge.



- 14. The Winner of the Prize will not be charged a delivery or administrative fee.
- 15. In accordance with Item 8, if for any reason a winner does not take a Prize by the time stipulated by the Promoter, then that winner's Prize will be forfeited.
- 16. The Promoter reserves the right to conduct a redraw, in its absolute discretion, in the event an entrant has not claimed a prize within the timeframe prescribed in Item 8. The Promoter will conduct the unclaimed prize draws on a date determined by the Promoter at the same time and place as the original draw, subject to state/territory regulations, and the winner(s) of that draw will be notified, and their details disclosed, in the same manner as would have been required under the original draw.
- 17. The Promotor may substitute the winner of a Prize if that person is not readily identifiable and reasonable efforts have been made by the Promoter to identify the winner.
- 18. If a Prize (or part of a Prize) is unavailable, the Promoter, in its discretion, reserves the right to substitute the Prize (or that part of the prize) with a prize to the equal value and/or specification, subject to any written directions from a regulatory authority.
- 19. The Prize Value(s) in these Terms and Conditions are in Australian dollars, include Australian GST where applicable and are based on the recommended retail value of Prize components at the time of printing.
- 20. The Promoter accepts no responsibility for any variation in the value of any part of the Prizes. To the extent permitted by law:
 - (a) the Promoter makes no representations or warranties as to the suitability of the Prizes; and
 - (b) no compensation will be payable if, for any reason, a winner is unable to use the Prizes as stated.
- 21. The winner accepts the Prize 'as is' and acknowledges that the Promoter accepts no responsibility for any tax implications that may arise from the Prize.
- 22. Entrants are not required to be present at the prize draw to be eligible to win, unless
 - (a) entry to the Promotion is only available in the premises in which the draw is to take place; and
 - (b) the draw takes place within 24 hours after the commencement of the Promotion.
- 23. The winners will be notified in writing by email within the timeframe prescribed in Item 6 using the contact details provided to the Promoter on entry into the Promotion. The winners' details may also be published in the public notices section in the newspaper and on the date set out in Item 7. The winners' details will also be published at the website and for the time period set out in Item 7.
- 24. The Prizes are as stated and cannot be varied or transferred or exchanged for cash or goods. If, for any reason whatsoever, the winner does not take an element of the Prize at the time stipulated by the Promoter, then that element of the Prize will be forfeited by the winner and cash will not be awarded in lieu of that element of the Prize. Prize values are the recommended retail value as provided by the supplier and are correct at time of printing.
- 25. Only one prize can be won by any single entrant.
- 26. Printing errors and other quality control matters will not be used as a reason for refusing a winning entry.
- 27. The Promoter's decision in relation to any aspects of the Promotion is final and binding on every person who enters.
- 28. Any ticketed method of draw will allow each ticket in the draw a random and equal chance of being drawn.
- 29. Subject to the approval of the relevant trade promotion regulators, if this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of



the Promoter, including but not limited to infection by computer virus, bugs, tampering, technical difficulties, unauthorised intervention or fraud, which corrupt or affect the administration security, fairness or integrity or proper conduct of this promotion, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any entrant who tampers with the entry process; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the promotion, as appropriate.

- 30. The Promoter is not responsible for any incorrect or inaccurate information either caused by programming associated with or utilised in the promotion, or for any technical error, or any combination thereof that may occur in the course of the administration of the promotion including any omission, interruption, deletion, defect, delay in operation or transmission, communications line, mobile or satellite network failure, theft or destruction or unauthorised access to or alteration of entries.
- 31. Any cost associated with accessing the promotional website is the entrant's responsibility and is dependent on the internet service provider used.
- 32. The use of any automated entry software or any other mechanical or electronic means that allows an entrant to automatically enter repeatedly is prohibited and will render all entries submitted by that entrant invalid.
- 33. Entrants consent to the Promoter using the entrant's name, likeness, image, voice and/or entry if they are a winner including photograph, film and/or recording of the same in any media for an unlimited period without remuneration for the purpose of promoting the Promotion including any outcome, and promoting any products, services or materials manufactured, distributed and/or supplied by the Promoter or the supplier of the Prizes and any related use by the Promoter.
- 34. It is a condition of accepting a Prize that the winner agrees to participate in and cooperate with all reasonable media editorial requests, including but not limited to, being interviewed, photographed and filmed and the winner grants the Promoter a perpetual, irrevocable, non-exclusive, royalty free licence to use such footage and photographs in all media worldwide and the winner will not be entitled to any fee for such use. The inclusion of any such recordings, footage or photographs (including but not limited to creative control of such recordings, footage or photographs) will remain with the Promoter at all times.
- 35. As a condition of accepting the Prize, the winner and if relevant a) their parent or legal guardian, if the winner is aged under 18 years; and b) a nominated or delegated participant in a winner's prize, may be required to sign legal documentation as and in the form required by the Promoter in its absolute discretion, including but not limited to a legal release and indemnity form.
- 36. Except for any liability that cannot be excluded by law, the Promoter and its related entities and their respective officials, servants, representatives, agents and sponsors (and any of their respective representatives), exclude all liability (including liability in negligence) for any claim, personal injury, death, loss or damage (including loss of opportunity), cost or expense that may be suffered, incurred or sustained by the entrant or the winner, whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after its receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in prize value to that stated in these Terms and Conditions; and/or (e) redemption and use by the winner of any Prize.
- 37. All entrants in the Promotion, including the winner, provide a release and indemnity to the Promoter and its officials, servants, representatives, agents and sponsors (and any of their respective representatives) against any claim, loss, damage, liability, cost and expense that may be incurred or sustained by the Promoter or its officials, servants, representatives, agents and sponsors (and any of their respective representatives) arising out of any act, matter or thing done, permitted or omitted to be done by the entrant including the winner in relation to the Promotion or the Prize.
- 38. The Promoter and its related entities and their respective officials, servants, representatives, agents and sponsors (and any of their respective representatives) take no responsibility for defective Prizes or Prizes damaged or lost in transit, or late, lost or misdirected mail.



- 39. The release and indemnity in clauses 36 and 37 (each a "relevant commitment") is given by each entrant (including the Winners) in favour of the Promoter. It is acknowledged that:
 - (a) the relevant commitment is given by each entrant and the winner for the benefit of the Promoter with the intention that the Promoter is entitled to rely on and enforce the relevant commitment;
 - (b) the benefit of the relevant commitment is held by the Promoter on its own behalf; and
 - (c) the Promoter may enforce and recover under the relevant commitment.
- 40. Entry details remain the property of the Promoter. Entrants' personal information will be collected by the Promoter for the purpose of conducting and promoting this Promotion (including for the purpose of identifying and notifying the winner). Without limiting the foregoing, the Promoter may disclose entrants' personal information to other parties assisting in the administration of the Promotion including to the Promoter's related entities, prize suppliers, external service providers and authorities that regulate this Promotion. By accepting these Terms and Conditions, the entrant consents to the Promoter, its related entities and business partners (as applicable) using the entrants' personal information for the purpose of sending direct marketing messages with respect to programs, products and services available through any or all of them. The name, address, phone number and email address of entrants may also be incorporated into the Promoter's mailing list for future promotional, marketing, publicity, research, profiling and analytical purposes. Entrants may be contacted via electronic text messages, emails, mail and telephone. The Promoter will handle the entrants' personal information in accordance with these terms and conditions and Melbourne City FC's Privacy Policy which is available at www.melbournecityfc.com.au. Entrants may request access to or correction of their personal information held by the Promoter by writing to Melbourne City FC at privacy@melbournecityfc.com.au. Entrants
- 41. These Terms and Conditions are governed by the laws of the State of Victoria, Australia and each entrant agrees to submit to the exclusive jurisdiction of the courts of Victoria.