

# MELBOURNE CITY FOOTBALL CLUB.



Melbourne City FC

PO Box 4016  
Narre Warren South  
Victoria, 3805

T +61 3 9457 1765  
www.melbournecityfc.com.au

## Promotion Terms and Conditions

### Melbourne City FC and Evergreen Garden Care – Happy Places Tour

#### Promotion Details:

1.	<b>Promotion</b>	Melbourne City FC and Evergreen Garden Care – Happy Places Tour	
2.	<b>Promoter</b>	Melbourne City FC Pty Ltd (ABN 39 128 569 264) of 369 Casey Fields Boulevard Cranbourne East, Victoria 3977	
3.	<b>Promotional Period</b>	<b>Entries Open:</b>	12.01am AEDT, Wednesday, 12 March 2025.
		<b>Entries Close:</b>	11.59pm AEST, Tuesday, 6 May 2025
4.	<b>Eligible Entrants</b>	Residents of Australia aged 18 years and over and who are: <ul style="list-style-type: none"><li>not an employee or volunteer of Melbourne City FC Pty Ltd ABN 39 128 569 264 (<b>Melbourne City FC</b>) City Football Group Australia Operations Pty Ltd ABN 677 994 080 (<b>City Football</b>) or City in the Community Public Co ABN 87 602 502 429 (CITC) or EVERGREEN GARDEN CARE AUSTRALIA PTY LTD (ABN 31 003 123 162) ("<b>Scotts</b>");</li><li>not otherwise directly connected to the Promotion; and</li><li>meet any additional eligibility requirements set out in the Promotion Terms.</li></ul>	
5.	<b>How to Enter</b>	During the Promotional Period, an Eligible Entrant must: <ul style="list-style-type: none"><li>Visit the "Happy Places Tour" entry page (available <a href="#">here</a>);</li><li>enter the required personal details into the entry form (including name, contact number, email address, mobile number and postcode); and</li><li>submit the entry form.</li></ul> An Eligible Entrant may not submit more than one entry.	
6.	<b>Prize(s)</b>	<b>Prize:</b>	The Prize consists of: <ul style="list-style-type: none"><li>2 economy return flights to London, England, (<b>Flights</b>) from one of the following destinations:<ul style="list-style-type: none"><li>Melbourne, Victoria;</li></ul></li></ul>

# MELBOURNE CITY FOOTBALL CLUB.



			<ul style="list-style-type: none"> <li>○ Sydney, New South Wales;</li> <li>○ Brisbane, Queensland;</li> <li>○ Adelaide, South Australia;</li> <li>○ Perth, Western Australia.</li> <li>○ Canberra, Australian Capital Territory; or</li> <li>○ Darwin, Northern Territory</li> </ul> <ul style="list-style-type: none"> <li>● 5 x nights' accommodation in a 4 star hotel or better with an accommodation provider chosen by the Promoter in the winner's selected destination (<b>Accommodation</b>).</li> <li>● 2 x tour tickets to the following venues (<b>Tours</b>): <ul style="list-style-type: none"> <li>○ Lords</li> <li>○ Wimbledon</li> <li>○ Etihad Stadium</li> <li>○ Royal Ascot</li> </ul> </li> <li>● 2 x economy return train tickets to Manchester from London (<b>Train</b>)</li> </ul> <p>The Prize excludes all other associated travel costs, including, but not limited to, travel insurance, visa, meals, other tourist activities, and any other transfer costs.</p> <p>The Prize must be booked and used within 6 months of 7 May 2024.</p>
		<b>Prize Value:</b>	The flights, accommodation, train and tours have an approximate value of AUD \$9,300.
		<b>Total Prize Pool:</b>	AUD \$9,300.
<b>7.</b>	<b>Prize Selection</b>	<b>Method:</b>	<p>The winning Eligible Entrant will be determined by each valid entry being placed in a draw, from which the winner will be selected at random.</p> <p>Each entry in the draw will have a random and equal chance of being drawn as the Prize winner.</p>
		<b>Date:</b>	AEST, Wednesday 7 May 2025
		<b>Time:</b>	12.00pm
		<b>Location:</b>	<p>Melbourne City FC training base at Casey Fields 369 Casey Fields Boulevard Cranbourne East VIC 3977.</p> <p>The promoter reserves the right to amend the date and time of the draw, or the location of the draw, with regulatory approval in the</p>

# MELBOURNE CITY FOOTBALL CLUB.



		<p>event that State Government regulations addressing permitted business operations necessitate such an alteration. If such an alteration is required, the Promoter will publish those amended details on the Promoter's website.</p>
		<p><b>Notification:</b></p> <p>The winner will be notified by email within two (2) business days of the prize selection date.</p> <p>The winner will be required to provide a reply email acknowledgement to be considered to have accepted their prize.</p> <p>Reasonable efforts will be made to contact the winner. If a winner cannot be contacted or if a winner fails to communicate their acceptance of the prize to the Promoter within 14 days of being contacted by the Promoter, or fails to provide the requested information, or is unable to comply with the Promotion Details and Terms and Conditions, the Promoter reserves the right to offer the prize to the runner up, as provided in item 9 'Unclaimed Prizes'.</p>
8.	<b>Publication of winners</b>	<p>The winners first initial, last name and postcode will be published on <a href="https://www.melbournecityfc.com.au/">https://www.melbournecityfc.com.au/</a> for a period of 28 days</p>
9.	<b>Unclaimed Prizes</b>	<p>If a Prize is unclaimed, the Promoter determines that a winner is ineligible or a winner notifies the Promoter that they can no longer claim a Prize, then the Promoter may instead offer the prize to the relevant next runner up, then as required, a portion of the Promotion may be redrawn. The redraw for the unclaimed prize will be in accordance with item 7 on Wednesday 21 May 2025 at 12:00pm AEST.</p> <p>Any Prizes unclaimed within the timeframe stated in the 'Notification' section will be automatically forfeited.</p>
10.	<b>Personal Information</b>	<p>Entrants' personal information will be collected by the Promoter and Scotts for the purpose of conducting and promoting this Promotion, including to identify, notify, and award prizes to the winner. By entering this Promotion, you agree that each of the Promoter and Scotts may also contact you for direct marketing purposes. The Promoter and Scotts will each separately handle this information in accordance item 40 of the Promotion Terms and their respective privacy policies, available at <a href="https://melbournecityfc.com.au/privacy-policy/">https://melbournecityfc.com.au/privacy-policy/</a> and <a href="https://www.lovethegarden.com/au-en/privacy-and-cookies">https://www.lovethegarden.com/au-en/privacy-and-cookies</a></p>
11.	<b>Other</b>	<p><b>Vaccination Requirements</b></p> <p>Eligible Entrants should note that, without limiting general compliance obligations, it may be a condition of entry to the UK, the Tours, the Flights or Accommodation that all patrons / visitors are required to show acceptable evidence to a designated representative that they are 'fully vaccinated' (as defined in the relevant health authority direction) or have tested negative on a COVID-19 test, and that any patron / visitor who does not provide such acceptable evidence may not be permitted entry into the UK, the Tours, the Flights or Accommodation (<b>Health Entry Requirements</b>).</p> <p>The Promoter will not be liable for any refund if the Winner or their guest fail to comply with any Health Entry Requirements.</p> <p><b>Third Party Terms</b></p>

# MELBOURNE CITY FOOTBALL CLUB.



		<p>Eligible Entrants acknowledge and agree that the Flights and Accommodation are subject to third party terms and conditions, including, but not limited to, conditions of carriage. The winner will be required to accept such third party terms and conditions in order to claim the Prize. If applicable, the winner may be required to present their credit card at time of accommodation check in.</p> <p><b>Travel Dates</b> The winner (and their guest) must be available to travel to the UK and attend the Tours on a date and at a location nominated by the Promoter (at its sole discretion) between 7 May 2025 – 7 October 2025 (inclusive) in order to accept the prize.</p>
12.	<b>Licence</b>	<p><b>SA Licence No: T25/221</b> <b>NSW Authority No: TP/ 03316</b> <b>ACT Permit No: TP 25/00334</b></p>

# MELBOURNE CITY FOOTBALL CLUB.



## ***Promotion Terms and Conditions***

### **Promotion Terms:**

1. The Promotion Details and the Promotion Terms together form the terms and conditions of entry for the Promotion (**Terms and Conditions**). By participating in this Promotion each entrant accepts and agrees to be bound by these Terms and Conditions.
2. To the extent of any inconsistency between the Promotion Details and the Promotion Terms, the terms of the Promotion Details will prevail. Capitalised terms not otherwise defined in these Promotion Terms have the same meaning as in the Promotion Details. A reference to an Item in these Promotion Terms means the corresponding item in the Promotion Details.
3. The promoter is Melbourne City FC Pty Ltd (ABN 39 128 569 264) of 369 Casey Fields Boulevard Cranbourne East VIC 3977 (**Promoter**).
4. Information on how to enter and the prizes form part of these Terms and Conditions.
5. Entry is open to Eligible Entrants set out at Item 3. In addition to these entry limitations, directors, officers, management and employees (and the immediate family members of directors, officers, management and employees) of the Promoter or any suppliers, providers, companies and agencies associated with the Promotion are not eligible to enter. "**Immediate family member**" means a spouse, ex-spouse, de-facto spouse, parent, child, sibling or step-child, whether or not they live in the same household.
6. Entrants must be at least the age specified in Item 3. If permitted under Item 3, entrants under 18 years of age must have parental/guardian approval to enter and parental/guardian consent to these Terms and Conditions. If the winner, or a nominated or delegated participant in a winner's prize, is under the age of 18 years, his/her parent or guardian will be required to consent in writing to these Terms and Conditions. The Promoter reserves the right to request that an Entrant provide contact details of a parent / legal guardian as part of the submission or winner verification process and may contact an Entrant's parent or legal guardian to verify such prior permission. If the winner is under the age of 18, the Promoter may require these Terms and Conditions be signed by the winner's parent or legal guardian before the prize is awarded.
7. To enter the Promotion, Eligible Entrants must complete the steps set out in Item 4.
8. The Promoter reserves the right, at any time, in its sole discretion, to:
  - (a) verify the validity of entries and entrants (including but not limited to an entrant's identity, age and place of residence); and/or
  - (b) disqualify any entrant who submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process; and/or
  - (c) disqualify at any time any entry that, in the opinion of the Promoter, includes objectionable content, profanity or is potentially insulting, inflammatory or defamatory.
9. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
10. Entries will be deemed to be accepted once Eligible Entrants have completed the steps set out in Item 4. Incomplete, indecipherable or illegible entries will be deemed invalid. No responsibility will be taken for lost or misdirected entries.
11. If there is a dispute as to the identity of an entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant.
12. The Promoter prohibits entries that violate the rights of others, include objectionable content or are unlawful or potentially insulting, inflammatory, defamatory or obscene.
13. Entry to the Promotion will be free of charge.

# MELBOURNE CITY FOOTBALL CLUB.



14. The Winner of the Prize will not be charged a delivery or administrative fee.
15. In accordance with Item 8, if for any reason a winner does not take a Prize by the time stipulated by the Promoter, then that winner's Prize will be forfeited.
16. The Promoter reserves the right to conduct a redraw, in its absolute discretion, in the event an entrant has not claimed a prize within the timeframe prescribed in Item 8. The Promoter will conduct the unclaimed prize draws on a date determined by the Promoter at the same time and place as the original draw, subject to state/territory regulations, and the winner(s) of that draw will be notified, and their details disclosed, in the same manner as would have been required under the original draw.
17. The Promoter may substitute the winner of a Prize if that person is not readily identifiable and reasonable efforts have been made by the Promoter to identify the winner.
18. If a Prize (or part of a Prize) is unavailable, the Promoter, in its discretion, reserves the right to substitute the Prize (or that part of the prize) with a prize to the equal value and/or specification, subject to any written directions from a regulatory authority.
19. The Prize Value(s) in these Terms and Conditions are in Australian dollars, include Australian GST where applicable and are based on the recommended retail value of Prize components at the time of printing.
20. The Promoter accepts no responsibility for any variation in the value of any part of the Prizes. To the extent permitted by law:
  - (a) the Promoter makes no representations or warranties as to the suitability of the Prizes; and
  - (b) no compensation will be payable if, for any reason, a winner is unable to use the Prizes as stated.
21. The winner accepts the Prize 'as is' and acknowledges that the Promoter accepts no responsibility for any tax implications that may arise from the Prize.
22. Entrants are not required to be present at the prize draw to be eligible to win, unless
  - (a) entry to the Promotion is only available in the premises in which the draw is to take place; and
  - (b) the draw takes place within 24 hours after the commencement of the Promotion.
23. The winners will be notified in writing by email within the timeframe prescribed in Item 6 using the contact details provided to the Promoter on entry into the Promotion. The winners' details may also be published in the public notices section in the newspaper and on the date set out in Item 7. The winners' details will also be published at the website and for the time period set out in Item 7.
24. The Prizes are as stated and cannot be varied or transferred or exchanged for cash or goods. If, for any reason whatsoever, the winner does not take an element of the Prize at the time stipulated by the Promoter, then that element of the Prize will be forfeited by the winner and cash will not be awarded in lieu of that element of the Prize. Prize values are the recommended retail value as provided by the supplier and are correct at time of printing.
25. Only one prize can be won by any single entrant.
26. Printing errors and other quality control matters will not be used as a reason for refusing a winning entry.
27. The Promoter's decision in relation to any aspects of the Promotion is final and binding on every person who enters.
28. Any ticketed method of draw will allow each ticket in the draw a random and equal chance of being drawn.
29. Subject to the approval of the relevant trade promotion regulators, if this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of

# MELBOURNE CITY FOOTBALL CLUB.



the Promoter, including but not limited to infection by computer virus, bugs, tampering, technical difficulties, unauthorised intervention or fraud, which corrupt or affect the administration security, fairness or integrity or proper conduct of this promotion, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any entrant who tampers with the entry process; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the promotion, as appropriate.

30. The Promoter is not responsible for any incorrect or inaccurate information either caused by programming associated with or utilised in the promotion, or for any technical error, or any combination thereof that may occur in the course of the administration of the promotion including any omission, interruption, deletion, defect, delay in operation or transmission, communications line, mobile or satellite network failure, theft or destruction or unauthorised access to or alteration of entries.
31. Any cost associated with accessing the promotional website is the entrant's responsibility and is dependent on the internet service provider used.
32. The use of any automated entry software or any other mechanical or electronic means that allows an entrant to automatically enter repeatedly is prohibited and will render all entries submitted by that entrant invalid.
33. Entrants consent to the Promoter using the entrant's name, likeness, image, voice and/or entry if they are a winner including photograph, film and/or recording of the same in any media for an unlimited period without remuneration for the purpose of promoting the Promotion including any outcome, and promoting any products, services or materials manufactured, distributed and/or supplied by the Promoter or the supplier of the Prizes and any related use by the Promoter.
34. It is a condition of accepting a Prize that the winner agrees to participate in and cooperate with all reasonable media editorial requests, including but not limited to, being interviewed, photographed and filmed and the winner grants the Promoter a perpetual, irrevocable, non-exclusive, royalty free licence to use such footage and photographs in all media worldwide and the winner will not be entitled to any fee for such use. The inclusion of any such recordings, footage or photographs (including but not limited to creative control of such recordings, footage or photographs) will remain with the Promoter at all times.
35. As a condition of accepting the Prize, the winner and if relevant a) their parent or legal guardian, if the winner is aged under 18 years; and b) a nominated or delegated participant in a winner's prize, may be required to sign legal documentation as and in the form required by the Promoter in its absolute discretion, including but not limited to a legal release and indemnity form.
36. Except for any liability that cannot be excluded by law, the Promoter and its related entities and their respective officials, servants, representatives, agents and sponsors (and any of their respective representatives), exclude all liability (including liability in negligence) for any claim, personal injury, death, loss or damage (including loss of opportunity), cost or expense that may be suffered, incurred or sustained by the entrant or the winner, whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after its receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in prize value to that stated in these Terms and Conditions; and/or (e) redemption and use by the winner of any Prize.
37. All entrants in the Promotion, including the winner, provide a release and indemnity to the Promoter and its officials, servants, representatives, agents and sponsors (and any of their respective representatives) against any claim, loss, damage, liability, cost and expense that may be incurred or sustained by the Promoter or its officials, servants, representatives, agents and sponsors (and any of their respective representatives) arising out of any act, matter or thing done, permitted or omitted to be done by the entrant including the winner in relation to the Promotion or the Prize.
38. The Promoter and its related entities and their respective officials, servants, representatives, agents and sponsors (and any of their respective representatives) take no responsibility for defective Prizes or Prizes damaged or lost in transit, or late, lost or misdirected mail.

# MELBOURNE CITY FOOTBALL CLUB.



39. The release and indemnity in clauses 36 and 37 (each a "**relevant commitment**") is given by each entrant (including the Winners) in favour of the Promoter. It is acknowledged that:
- (a) the relevant commitment is given by each entrant and the winner for the benefit of the Promoter with the intention that the Promoter is entitled to rely on and enforce the relevant commitment;
  - (b) the benefit of the relevant commitment is held by the Promoter on its own behalf; and
  - (c) the Promoter may enforce and recover under the relevant commitment.
40. Entry details remain the property of the Promoter. Entrants' personal information will be collected by the Promoter for the purpose of conducting and promoting this Promotion (including for the purpose of identifying and notifying the winner). Without limiting the foregoing, the Promoter may disclose entrants' personal information to other parties assisting in the administration of the Promotion including to Scotts (and its related entities), the Promoter's related entities, prize suppliers, external service providers and authorities that regulate this Promotion. By accepting these Terms and Conditions, the entrant consents to the Promoter, Scotts, each of their related entities and business partners (as applicable) using the entrants' personal information for the purpose of sending direct marketing messages with respect to programs, products and services available through any or all of them. Entrant's personal information including the name, address, phone number and email address of entrant may also be incorporated into each of the Promoter's and Scotts mailing lists for future promotional, marketing, publicity, research, profiling and analytical purposes. Entrants may be contacted via electronic text messages, emails, mail and telephone. The Promoter will handle the entrants' personal information in accordance with these terms and conditions and Melbourne City FC's Privacy Policy which is available at [www.melbournecityfc.com.au](http://www.melbournecityfc.com.au). Entrants may request access to, or correction of, their personal information held by the Promoter by writing to Melbourne City FC at [privacy@melbournecityfc.com.au](mailto:privacy@melbournecityfc.com.au). Scotts will handle the entrants' personal information in accordance with the Evergreen Garden Care Australia Privacy Policy which is available at <https://www.lovethegarden.com.au/en/privacy-and-cookies>.
41. These Terms and Conditions are governed by the laws of the relevant State and Territory in Australia. Each entrant agrees to submit to the Courts of the relevant Australian Jurisdiction.