

Etihad Airways “Melbourne City FC” Competition

Competition Terms & Conditions

- 1 Information on how to enter, mechanics of entry and prizes form part of these Terms and Conditions. Entry into the competition is deemed acceptance of these Terms and Conditions by each Entrant. Promoter reserves the right to change the terms and conditions at any time without notice at its complete and sole discretion.
- 2 No purchase is necessary to enter this competition. This is a game of skill and chance plays no part in determining the outcome. There will be three (3) winners chosen.
- 3 Entry is open to residents of Australia who are 18 years of age or over (“**Entrants**”). The Promoters are Etihad Airways, Khalifa City A, P.O. Box: 35566, Abu Dhabi, UAE
- 4 The competition commences at May 3rd 2025 12:00PM local time GMT+10 and ends at May 3rd 2025 11:59PM local time GMT+10 (“**Competition Period**”). Winners will be selected on May 16th 2025 09:00PM local time GMT+10.
- 5 Entry to the competition is free. Without limiting the foregoing, to be eligible to win a Prize the eligible entrants must complete the procedures set forth in these Terms and Conditions and requirements published for competition entry.

To enter the competition, Entrants must:

- (a) Scan the QR code displayed in the flyer presented to you at the Melbourne City FC activation zone.
- (b) Sign up to Etihad Guest membership program.
- (c) Score as many goals as possible in the facet challenge during a period of 30 seconds.
- (d) The three (3) participants with the highest scores will win one (1) signed Melbourne City FC Beyond Borders shirt each.

Prize Award : Signed Melbourne City FC Merchandise.

Winner notification : The winner will be contacted by 16-05-25 by the Promoter via the email address entrants provide to sign up to the challenge.

If a potential winner cannot be contacted, fails to respond to the email/message before 06-06-25, or refuses the prize award, or if a prize and/or prize notification is returned as undeliverable, the potential winner will be disqualified without further notice, and an alternate winner may be selected at Promoter’s sole discretion.

- 6 There is a limit of one entry per person for the duration of the Competition Period.
- 7 Entries will be deemed accepted at the time of receipt by the Promoters and not at the time of transmission. Entries received will be considered final by the Promoters. Illegible, incomprehensible and incomplete entries will be deemed invalid. The Promoters accept no responsibility for any late, lost, incomplete, incorrectly submitted, delayed, illegible, corrupted or misdirected entries, claims or correspondence whether due to error, omission, alteration, tampering, deletion, theft, destruction or otherwise including those entries not received by the Promoters
- 8 Costs associated with accessing the competition website remain an Entrant’s responsibility and may vary depending on the Internet service provider used.

- 9 The winner will be contacted by 16 May 2025 by the Promoter via the email address entrants provide to sign up to the challenge. That is the only way Promoter will notify the winner and it is the entrants responsibility to ensure they visit the appropriate page to find out if they have won the competition. You are not a winner until your prize claim is validated and you receive official written notification from the Promoter.
- 10 Entries not fully complying with these Terms and Conditions (including competition entry requirements) may be deemed invalid at the Promoters discretion. If a winning entry is deemed not to comply with these Terms and Conditions, the entry will be discarded, and the relevant prize will be re-awarded in accordance with the relevant clause of these Terms and Conditions as if the discarded entry had not been received.
- 11 One winner will be chosen from all entries received and judged based on, among other things, originality, creative merit and relevance. All decisions of the Promoter are final and no discussions or correspondence will be entered into.
- 12 There are three prizes to be won: Melbourne City FC signed merchandise.
- Terms of use and applicable conditions:
- (a) The prize consists of one (1) Melbourne City FC signed Beyond Borders shirt for each winner.
 - (b) Prizes are not transferrable, and no substitutions will be made except as provided in this Terms and Conditions and at Promoter's sole discretion.
 - (c) Prizes consist of only the items specifically listed and described as part of the Prize award.
 - (d) The prize is not exchangeable, transferrable or redeemable and cannot be exchanged for any cash value.
 - (e) Prize(s) must be accepted as awarded. All characteristics and features of the prize(s) except as otherwise explicitly stated above are at the Promoter's sole and absolute discretion.
 - (f) If a prize, or any portion thereof, cannot be awarded for any reason, Promoter reserves the right to substitute such prize (or portion thereof) with an equivalent prize of equal or greater value.
 - (g) All federal, state, and local taxes, and all other costs associated with acceptance or use of the prize(s), are the sole responsibility of the applicable winner(s).
 - (h) You are not a winner until your prize claim is validated and you receive official written notification from the Promoter. Arrangements for delivery of prize(s) will be made after winner validation. Prize(s) will be awarded only to an address within the competition territory, provided they are claimed properly in accordance with these Terms and Conditions.
 - (i) At the Promoter's discretion, prize(s) that are not claimed properly in accordance with these Terms and Conditions may not be awarded.
 - (j) The Promoters are not liable for any tax implications arising from prize winnings. Independent financial advice should be sought as tax implications may arise as a result of accepting the prize.
- 13 Should an Entrant's contact details change during the Competition Period, it is the Entrant's responsibility to notify the Promoters. A request to access or modify any information provided in an entry should be directed to the Promoters.
- 14 By accepting the prize, the winners agree to participate in and co-operate as required with all reasonable media editorial requests relating to the prize, including but not limited to, being interviewed and photographed. The winners will not be entitled to any fee for participating in these activities.
- 15 As a condition of entering this competition, the entrant consents to the Promoters that:

- (a) The entrant has obtained permission from any third party appearing or participating in the entry.
 - (b) Except where prohibited, participation in the Promotion constitutes each entrant's permission for the Promoter (and its agencies) to use entrants' names, photographs, videos, voices, and/or any other likenesses for purposes of advertising and publicity in all media now known or hereinafter invented without territorial or time limitations and without compensation or notice.
- 16 As a condition of entering this competition, Entrants hereby assign to the Promoters, all right, title and interest in and to all copyright in any material created pursuant to the Entrant's participation in any aspect of the competition ("Works"). Entrants acknowledge that the Promoters are free to use the Works and to exercise its rights in relation thereto and the Entrant will not be entitled to any fee for such use.
- 17 In consideration for the Promoters awarding the prize to the winner, the winner hereby permits the winner's image and/or voice, as recorded, photographed or filmed during the winner's participation in the prize to appear in any media whatsoever throughout the world for an unlimited period and the winner will not be entitled to any fee for such use.
- 18 The Promoters reserve the right to request Winners to provide proof of identity, proof of age, proof of residency and/or proof of entry validity (including but not limited to originality of image) in order to claim a prize. Proof of identification, residency, age and entry considered suitable for verification is at the discretion of the Promoters. In the event that a Winner cannot provide suitable proof, the Winner will forfeit the prize in whole and no substitute will be offered.
- 19 Promoter reserves the right to change the terms and conditions at any time without notice at its complete and sole discretion.
- 20 Etihad Airways employees and their family members are not eligible to participate.
- 21 The Promoters reserve the right to verify the validity of entries and to disqualify any entry which in the opinion of the Promoters, includes objectionable content, profanity, potentially insulting, inflammatory or defamatory statements, disqualify any entrant who tampers with the entry process, who submits an entry that is not in accordance with these Terms and Conditions or who has, in the opinion of the Promoters, engaged in conduct in entering the competition which is fraudulent, misleading, deceptive or generally damaging to the goodwill or reputation of the competition and/or the Promoters. The Promoters reserve the right to disqualify a winner if the Promoters become aware that the winner and/or the winner's entry is of a type described in this clause. Any entrant disqualified under this clause is prohibited from any further participation in this competition.
- 22 In the case of the intervention of any outside act, agent or event which prevents or significantly hinders the Promoters ability to proceed with the competition on the dates and in the manner described in these terms and conditions, including but not limited to vandalism, power failures, tempests, natural disasters, acts of God, civil unrest, strike, war, act of terrorism, the Promoters may in their absolute discretion cancel the competition and recommence it from the start on the same conditions, subject to any written directions given under relevant government regulation.
- 23 The Promoters, its affiliates, its associated agencies and companies (and their respective officers, employees and agents) exclude all liability (including negligence) except for any liability that cannot be excluded by law; for any direct or indirect or consequential injury, loss and/or damage arising in any way in connection with this competition or any prize/s. This includes, but is not limited to: (i) technical malfunctions, delays or failures, including those resulting from accessing any materials related to this promotion and any incorrect or inaccurate or incomplete information communicated in the course of, or in connection with,

this competition as a result of any technical malfunctions, delays or failures; (ii) theft, unauthorised access or third party interference; (iii) lost or damaged entries, prize claims or prizes; (iv) acceptance and/or use of any prize (including but not limited to any component of a winner's trip).

- 24 The Promoters reserve the right in their sole discretion to disqualify any individual who the Promoters have reason to believe has breached any of these conditions or engaged in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of this promotion. Any entrant disqualified under this clause is prohibited from any further participation in this competition. The Promoters legal rights to recover damages or other compensation from such an offender are reserved.
- 25 The Promoters and their associated agencies and companies assume no responsibility for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, internet failure, theft or destruction or unauthorised access to, or alteration of entries, and reserves the right to take any action that may be available.
- 26 If for any reason this competition is not capable of running as planned, including due to infection by computer virus, communications network failure, bugs, tampering, unauthorised intervention, fraud, technical failure or any causes beyond the control of the Promoters, which corrupt or affect the administration, security, fairness or integrity or proper conduct of this competition, the Promoters reserve the right in their sole discretion to disqualify any individual who tampers with the entry process, take any action that may be available and to cancel, terminate, modify or suspend the competition, or invalidate any affected entries, subject to any written direction given under State Regulation.
- 27 The Promoters are not liable for any tax implications arising from prize winnings. Independent financial advice should be sought as tax implications may arise as a result of accepting the prize.
- 28 All entries will be the property of the Promoters. The personal data information Entrants provide will be processed in accordance with Etihad's Privacy Policy available at <http://www.etihad.com/en-au/legal/privacy-policy/>. Entry is conditional on providing this information By entering and participating in this Promotion you consent to:
 - a) receive email announcements from Promoter, in accordance with its Etihad Airways Privacy Policy. You may unsubscribe from these email announcements without affecting your chances of winning this Promotion.
 - b) each entrant agrees that the Promoter, its agents and/or representatives, may store, share, and use the personal information he/she submitted with his/her entry for the purpose of administering the Promotion and agrees to the collection, use and disclosure of his/her personal information as described in these Terms and Conditions, in the above Privacy Policy and as permitted by applicable law.
 - c) Promoters may disclose entrants' personal information to its affiliates, their contractors, partners and agents to assist in conducting this competition or communicating with Entrants. The Promoters may also disclose Entrants' personal information to its related companies and third parties who provide products and services, some of whom may be located overseas.
 - d) Promoters using their personal information for future promotional and marketing purposes regarding the Promoter's products and services, including contacting the entrant via SMS and email messages (and entrants consent to receiving such messages from the Promoter). Information on how to opt-out from these messages is set out in the Promoter's Privacy Policies. The Promoter's Privacy Policies also explain how an entrant can seek to access or correct any personal information the Promoter holds about the entrant, how to complain about a privacy breach by the Promoter and how the Promoter will deal with a privacy complaint.

Entrants can contact the Promoters in relation to its handling of personal information at dataprivacy@etihad.ae.

- 29 All trademarks used in the competition are the property of their respective owners and all Etihad trademark and intellectual property rights are the property of Etihad Airways. Manufacturers of the prizes offered in this Competition do not sponsor or endorse this Promotion.
- 30 If in any jurisdiction, this prize draw is unlawful, then to the extent that the laws of that jurisdiction are applicable, this prize draw is void in that jurisdiction.
- 31 These Terms and Conditions and the relationship between the entrant and promoter are governed by the Australian laws. By completing and submitting an entry, entrant is agreeing to submit to the exclusive jurisdiction of Australia.